

A Three Day Major Conference **2nd**

European Forum on

Quality improvement in Health Care

Thursday 24 - Saturday 26 April 1997

PARIS, FRANCE

AIMS OF THE FORUM

- To provide a setting for the exchange of sound, practical ideas on how to improve health care among health professionals and patients
- To provide education on approaches to improving health care
- To provide support for health professionals working to improve health care
- To build the scientific base of methods to improve health care
- To accelerate the improvement of health care

THEMES OF THE FORUM

- Quality in health care reform
- The informed patient
- The economics of quality: using improvement to reduce costs
- Evidence based care as a basis for improvement
- Changing organisations and rescuing morale
- Can accreditation and benchmarking help to improve the quality of care?
- Integrating the chain of care
- Clinical and organisational leadership
- Interdisciplinary and professional education

PRINCIPLES OF THE FORUM

- Emphasis on what works
- Learning through experience
- Concentrating on improvement rather than inspection
- Patient orientation
- Multidisciplinary
- Basing change on measurement
- Team orientation
- Cost consciousness
- Encouraging efficiency
- Offering help rather than preaching
- Bringing people and systems together

INVITED AUDIENCE

Open to all, the Forum is aimed at doctors, nurses, managers, other health professionals, health care leaders, policy makers, researchers, patients and patients' representatives. It will benefit both beginners and those experienced in quality improvement.

For further information contact Marchella Mitchell, Tel: 0171 383 6478, Fax: 0171 383 6869, Email: 1066004@compuserve.com
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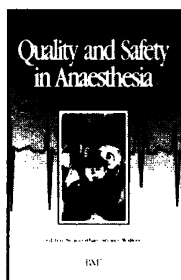
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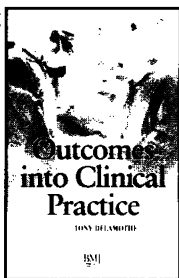


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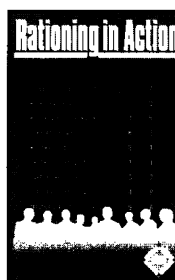
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